

COMPLAINTS AND ENQUIRIES

In 2022, the SC received:



TABLE 1
Classification of complaints

Type	2022	2021	2020
Complaints	1,830	1,857	1,482
Enquiries	2,606	3,464	2,193

CHART 1
Classification of complaints

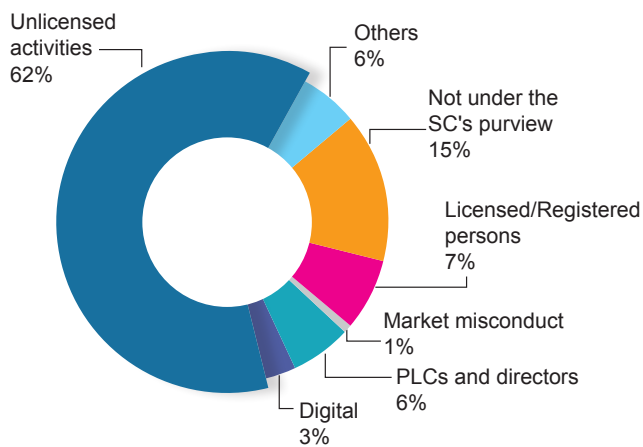


CHART 2
Classification of enquiries

